### Refer-a-Friend

New subscribers are also eligible to save 1 month off their plan by participating in our "Refer-a-Friend" program and saving \$30.00 off their subscription.\*

# **To Place Order**

CALL 226-349-9534



#### **Flower Plot**

100 - 9385 Ipperwash Rd. Lambton Shores, Ontario Canada N0N 1J3

Phone: 226-349-9534

Email: flowerplot@icloud.com Website: www.flowerplot.ca

#### Terms & Conditions

#### 1. Subscription orders:

- \* Flower Plot orders require a minimum subtotal order of \$30.00/month with a minimum subscription of 3 months or more (\$90.00 total plus applicable taxes)
- \* Subscriptions range from 3-12 month plans.
- \* Refer-a-Friend program can be applied once per 3 month subscription.

#### 2. Cancellations:

Cancellations can be made at any time with a minimum 30 days' notice Cancellations made in less than 30 days will not be eligible for a refund for that month.

This cancellation policy is due to the fact that flowers are pre-ordered far in advance and are unable to be cancelled short notice. They've already been reserved for you at the farm and may already be in transit to the warehouse. Cancellations must be sent via email: (flowerplot@icloud.com).

#### 3. Substitutions:

Flowers are a perishable product and are subject to a variety of factors that affect their availability (e.g. growing season, seasonality, drought). Given supply claim dynamics, on the rare occasion, Flower Plot may have to make changes and/or substitutions to your order which may include changes to flower types, sizes, and color hue. The required substitutions may not be known until your delivery date. For all major changes, we will make every effort to reach you before shipping (by phone, texting, and/or email) to provide options for you to approve. If we can't reach you, it is up to our discretion whether we will send a suitable substitute or issue you a credit.

#### 4. Delivery/Shipments:

Delivery/Shipments are included in your subscription plan and generally occur on a specific date during the month to coordinate with other subscribers in the geographic area. If a customer requests any "Add-Ons" to their individual plan then the request will be facilitated on the next delivery day for that area. Flower Plot is not responsible for stolen or damaged flowers, pots, planters or shepherds hooks being left outside or unattended.

#### 5. Reasonable and Expected Loss:

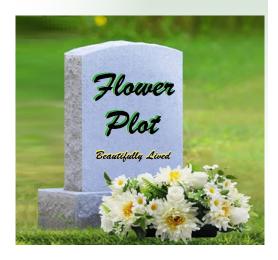
Since you're purchasing a bulk, wholesale product, not every bud will be perfect and you should expect a small amount of stem breakage or lackluster blooms. For minor losses considered within the normal range (e.g. 2-3 stems in your entire order) refunds will not be considered, for any quality issues outside of this range, please see our claim section pertaining to this topic. 6. Claims:

We pride ourselves on our high customer satisfaction and want to make sure you're happy! If anything about your order doesn't meet your expectations or there are quality issues, it's important that you contact us within 12 hours so we can do our best to rectify the situation – either by replacing the product in time for your event or issuing a refund. Note that we do not issue refunds for slight color variations or minor stem breakage or spoilage (e.g. 2-3 stems in your order)

If you have any quality issues with your order, do not throw away your flowers until we've connected on next steps. For any claims to be considered contact must be made by email within 12 hours of flower arrival.

Flower Plot is not responsible for damages resulting from customers not being at the cemetery to receive the flowers, deliveries being left on or near headstones or plaques, products left in the packaging or improperly handled by the customer, or loss or delivery delays during transit.

# Cemetery Floral Arrangements & Delivery Service



Affordable Subscription Plans
Yearly / Seasonal / Holidays
Real or Artificial Flowers
Delivery Included in all plans



# **Beautifully Lived**

Life is the most beautiful experience that we can celebrate in life. We all come into this world in a beautiful way and when its time to move beyond we celebrate the memories and accomplishments of that life.

Just like a flower it blooms to life with all its beauty leaving behind everlasting memories that impress upon us the significance of life in every sense. There is no better interpretation of life other than a flower.

All life's miracles and splendor are complete when life is beautifully lived!

## What is Flower Plot

Flower Plot is a relatively new and growing concept that is aimed at saving you time and money while proudly displaying your loyalty and affection towards loved ones who are eternally celebrated and never forgotten.

Our business relies on customer subscriptions with plans that fit any budget. Starting as low as:

\$30.00/mo. \*

Our arrangements vary in types of flowers and their size. Our most popular arrangement called "Forever Young" is a random monthly arrangement of beautifully mixed flowers unknown to even the subscriber. What makes this plan so popular is that it welcomes the element of surprise therefore encouraging more visits. Because of our affordable prices, Flower Plot is an excellent alternative to Flower Shops.

For the cost of a single \$90.00 arrangement from your local floral shop, we give you 3 separate arrangements at the same price.

# Types of Flowers & Arrangements







Carnations
Chrysanthemum
Roses





# Everlastings Mixture Incl: African Daisy, Bachelor Buttons Bells of Ireland, Gomehrena, Gypsophila

Lunaria, Scabiosa, Strawflower, Angels



